

The ART Endurance Program



As the popularity of the software and the open hardware platform continue to grow, the business becomes more of a target for others to try and slow it down or try and take it off the market. I've had multiple occurrence where I've had to hire attorneys to defend against the most ridiculous threats. The race timing industry is a very competitive industry, and some of the players in it don't like that there is an open-hardware system like this available.

I hope that those that use the software frequently will choose to subscribe (\$250/year) to help ensure that the software will be around for many years to come. Plus this program will provide a more reliable revenue stream that I can use to hire other developers if needed and improve the system even more.

What you go out of it:

As a 'Thank You' to those that become ART Endurance Members you will receiving the following benefits:

- Instant SMS feature enabled in the timing software ([see it here](#))  Instant SMS Results
Easy SMS Communication
- Free reader replacement if your subscription has been active for the past two years.
 - If the reader came from us, and I am not able to repair your reader, I will replace your non-functional reader with a functional unit of at least equal performance. This of course excludes readers that were obviously damaged on purpose. It is required to send your reader to me (at your cost) for testing and inspection before I ship out a new reader (at my cost). I will send you the reader after I confirm it came from us and was not damaged on purpose.
- For ART Endurance Members, I will do your minor report modifications.
 - Many users may not feel comfortable trying the new End User Designer or they would prefer that we make their minor modifications.
 - Nearly all users will simply want minor modifications that should take me less than an hour for each report. If someone asks for something complex that would take more than three days to complete we can supply a quote.
 - Non-endurance members will pay \$100/report if they want me to customize a report for them.
 - I will do the report modifications for Endurance Members and I will do the modifications for non-members.
- Arrow Live Results free
 - I have purchased ALR from Justin Morse just to give it to ART Endurance members for free.
- Faster order processing
 - When we get checks in the mail for hardware we typically wait 5 business days to ensure it clears, for Endurance members we will process the order the day we get the check.
- Bonus Tags
 - For a single order, for every 1000 tags we'll give you 100 free.